

JIN AE SOO

SENIOR BARTENDER

PERSONAL SUMMARY

I am an experienced bartender with over 5 years in the hospitality industry, recognized for my exceptional customer service and mixology skills. I excel in crafting both classic and innovative cocktails, managing bar inventory, and creating a welcoming atmosphere for patrons. I thrive in fast-paced environments, balancing multiple tasks while upholding a high level of professionalism.

CORE QUALIFICATIONS

Expert Mixology Skills
Inventory Management
Customer Service Excellence
Team Leadership
Multitasking Ability
Health and Safety Compliance
Event Coordination

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KEY SKILLS

- Mixology and cocktail creation
- Customer service excellence
- Inventory management
- Bar operations
- Cash handling and POS systems
- Time management and multitasking
- Team collaboration

WORK EXPERIENCE

Head Bartender | The Maple Leaf Tavern | Toronto, ON

JUNE 2020 - PRESENT

Developed a seasonal cocktail menu that boosted beverage sales by 20%. Trained and supervised 6 junior bartenders, maintaining high service standards. Managed inventory, placed orders, and performed stock counts. Delivered personalized service to enhance guest experiences and build loyalty.

Bartender | The Keg Steakhouse & Bar | Toronto, ON

MAY 2017 - MAY 2020

Prepared and served diverse drinks, following standard recipes and presentation guidelines. Offered recommendations and upsold premium products. Ensured bar cleanliness and compliance with health regulations. Assisted in organizing events, boosting patronage and revenue.

EDUCATION

Certificate in Bartending | Toronto Institute of Bartending | Toronto, ON

COMPLETED: MARCH 2017

Coursework included mixology, bar management, and customer service.

Certifications

SMART SERVE CERTIFICATION (ONTARIO)

TIPS (Training for Intervention Procedures) Certification

Achievements

- Awarded "Bartender of the Month" multiple times at The Keg Steakhouse & Bar for outstanding performance and customer feedback.
- Successfully launched a "Cocktail of the Week" program, boosting repeat visits and customer engagement.

PROFESSIONAL AFFILIATIONS

Member of the Canadian Professional Bartenders Association (CPBA)